

SurgiVet® Customer Terms and Conditions, Effective March 1, 2010

THE TERMS AND CONDITIONS THAT WILL APPLY TO THE SALE OF GOODS AND SERVICES BY SMITHS MEDICAL ASD, INC. ("SMITHS MEDICAL") ARE SET OUT IN FULL AT www.smiths-medical.com/customer-support, UNLESS MODIFIED BY A SEPARATE WRITTEN AGREEMENT BETWEEN SMITHS MEDICAL AND BUYER. THE TERMS SET OUT BELOW ARE EXTRACTED FROM THE FULL TERMS AND CONDITIONS FOR EASE OF REFERENCE BUT ARE NOT A SUBSTITUTE FOR THE FULL TERMS AND CONDITIONS. IF YOU REQUIRE A HARD COPY OF THE FULL SET OF TERMS AND CONDITIONS PLEASE ASK SMITHS MEDICAL'S CUSTOMER SERVICE. THE BUYER MAY NOT DISTRIBUTE PRODUCTS PURCHASED HEREUNDER WITHOUT THE EXPRESS WRITTEN AGREEMENT OF SMITHS MEDICAL.

Category	Smiths Medical SurgiVet Customers
Minimum Order	\$100.00
Below Minimum Order Fee	\$25.00
Drop Ship Fee	\$0.00
Payment Terms	Net 30
Freight	<p>Regular shipments: Unless agreed otherwise in writing by Smiths Medical and Buyer, the Products shall be shipped CPT Buyer's facility, freight collect (Incoterms 2000, as updated from time to time). Customer pays freight regardless of order size.</p> <p>Expedited Shipments: Special shipping requests, such as overnight deliveries via UPS or Federal Express will be billed at actual freight.</p> <p>Alaska and Hawaii: For shipments to points in Alaska and Hawaii, the freight terms are "Freight Prepay and Add."</p>
Return Goods Policy	All products except hardware items have a 90-day return period from Invoice Date. Hardware products including monitors, ventilators, pumps and fluid warming devices have a 45-day return period. There will be a 20% restock fee. No returns on custom products. Products must be in full case quantity, unexpired, original unopened packaging and saleable condition and not discontinued products. An RGA number from Smiths must be issued. Contact Customer Service at 800-558-2345.